

Annual Report 2018



Hours

| | |
|---------------------------------|------------------|
| Monday | 6:00pm – 9:00pm |
| Tuesday | 12:00pm – 5:00pm |
| Wednesday | 12:00pm – 5:00pm |
| Thursday | 12:00pm – 5:00pm |
| Friday | 12:00pm – 5:00pm |
| Saturday | |
| Thanksgiving to Victoria Day | 12:00pm – 5:00pm |
| Victoria Day to Thanksgiving | 10:00am – 5:00pm |
| Sunday | Closed |

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nakusplibrary@netidea.com

Facebook: Nakusp Public Library

Instagram: @nakusplibrary

Mission statement:

The mission of the Nakusp Public Library is to provide quality materials, resources, programs, and services, which help fulfill the educational, informational, cultural, and recreational needs of the community in an environment that is attractive, respectful, non-judgmental, and welcoming.

VALUES: *Community enhancement, literacy, accountability, inclusivity, accessibility.*

VISION: *To become the heart of the community through social activity, distribution of information and creative inspiration.*

GOALS: *The Nakusp Public Library has identified the following professional goals that will be our focus:*

- Goal A: Become a resource center of Nakusp and area*
- Goal B: Enhance strong community connections*
- Goal C: Ensure long-term sustainability*

Staff and volunteers*

Library Director: Jackie Barber
Librarian: Susan Rogers
On-call Librarians: Amy Manegre
Cindy Schroff
Evelyn Goodell
Melissa Koftinoff
Patty Riley
Sandy Watt
Summer Student: Lindsay Cann
Volunteers: Evelyn Goodell
Dawn Wegner
Liana Goodman
May-Ann Waterfield
Monika Mah
Patty Riley
Sandy Watt
Computer Technician: Chris Ewings
Custodian: Linda Smith

Board of Trustees*

Chair: Paula Rogers
Vice-Chair: Barbara MacPherson
Treasurer & KLF (Kootenay Library Federation) Representative: Heather Davidson
FOL (Friends of the Library) Coordinator: Marilyn McKinnon
Trustees: Frances Batycki
Jerry Van Immerzeel
Karen McMillan
Linda Harrington
Trish Huesken
Village Representative: Susan DeSandoli

*As represented at the close of 2018

Nakusp Public Library Board of Trustees
Annual Report from the Chair January – December, 2018

“A library is not a luxury but one of the necessities of life.” ~ Henry Ward Beecher

2018 was a year of transition for the Nakusp Public Library. Our amazing, hardworking and dedicated Susan Rogers retired as Library Director but continues in a part-time capacity. Jackie Barber replaced her at the beginning of October as our full-time Library Director. We also said good-bye to Cindy Schroff at the end of May and Amy Manegre at the end of July. Cindy continues to work as a casual employee. Although there were many changes in personnel, we are grateful for our wonderful library staff. We owe our deepest gratitude to them as well as our volunteers who make our library a welcoming refuge of warmth and beauty.

During 2018, our Library Board experienced many changes as well. During the year, the board consisted of: Chair, Paula Rogers; Vice-Chair, Barbara MacPherson; Secretary, Karen MacMillan (February 2018); Treasurer/Representative for the Kootenay Library Federation, Heather Davidson; Friends of the Library Coordinator, Barbara MacPherson (taken over by Marilyn McKinnon in October); and our esteemed Trish Huesken, Jerry Van Immerzeel and new board members Linda Harrington (February, 2018) and Frances Batycki (October 2018). We said good-bye to Shori Smith in January, who was our dedicated Secretary for many years, and also to Ulli Mueller, our Village of Nakusp Representative for many years. She was replaced in November, 2018 by newly elected Village Councilor Susan DeSandoli. We are deeply grateful to Shori and Ulli for their dedication to our library. Each board member belonged to at least one committee and/or participated fully in decisions and duties involving the running of the library, as well as in fund-raising.

The Betty Walton Committee was created March 15th and met Oct. 17th to discuss how to use the funds from the Betty Walton bequest. Some of the ideas generated were: creating an Event Room in the library for workshops; purchasing an interactive Whiteboard and Projector system; creating an outdoor venue that could be used for a variety of purposes, and sponsoring a series of lectures by notable people.

The Centennial Building Committee commenced in March and met quarterly during the year. The committee made a decision to hold an annual Centennial Building Open House and held the first one on April 28th. In anticipation of major capital projects involving the Walton Bequest funds, the committee agreed the most pressing issue was the relocation of the Museum's buckboard wagon on the front lawn. A letter was sent September 7, 2018 to the Village Council requesting approval for relocation of the buckboard wagon.

Friends of the Library: Marilyn McKinnon took over the Coordinator's position as of October, 2018. Thank you to Barbara MacPherson for all her years as Coordinator! FOL members were very helpful during our Annual Book Sale and Silent Auction in August and in specific events such as Shelf-Reading bees. However, we hope to encourage more participation in 2019.

The Fund-Raising Committee began the year with a Cookbook project but by April decided to cancel for lack of interest. A Wine Raffle was initiated at the April 28th Open House with a good response and repeated Oct 13 –November 2nd with equally good results. August Annual Book Sale/Silent Auction earned over \$4,500. Better World Books paid for shipping 40 boxes of leftover books from our book sale, destined for other areas that could use them.

The Finance Committee applied for and received a CBT Grant of \$1500 to help promote and create the first Annual Centennial Building Open House April 28th. We achieved a balanced 2019 Budget by transferring \$8,000 from our Emergency Fund. We would like to send a grateful thank you to Heather Davidson and Susan Rogers for their dedicated management of the library's finances.

The Governance Committee conducted a Board Self-Assessment in February and will be suggesting a round-table Self-Assessment format in the coming year. Karen McMillan accepted the Secretary position in February. Linda Harrington attended the Trustee Orientation Program at the new Trail Library May 26th. Heather Davidson retired from the board and also as Treasurer in December, 2018. Linda Harrington was nominated as the new Treasurer. Heather Davidson will continue to help the Treasurer in the capacity as consultant and as the Library's bookkeeper. Thank you to Heather for her many dedicated years as our hard-working Treasurer!

The Kootenay Library Federation went through a challenging year maintaining an executive board but now has Melanie Reaveley as its new Executive Director. Marilyn McKinnon will become the KLF representative for our library as of January, 2019. Thanks go once again to Heather Davidson for her many years as KLF representative.

The Personnel Committee had a busy year. The annual review of the Librarian/Director was conducted in October. Susan Rogers, Library Director, informed the board in May of her intention of resigning her position. Cindy Schroff resigned from working as a permanent staff member to casual in May. Amy Manegre resigned and was gone as of August 1st to start another job. Jackie Barber was hired as the new Library Director August 6th and started her new position at the beginning of October, 2018. The Personnel Policy was reviewed and revised July 27th.

The Public Relations Committee did an excellent job of getting the library in the local news:

- Newspaper articles were submitted for the "Look Who's Reading" column in the Arrow Lakes News, featuring Cedra Eichenauer, Linda LaFleur, and Ulli Mueller.
- Library events were announced on Facebook and advertised with colorful posters strategically displayed about the community.
- At least seven local newspaper articles were written about library events during the year.
- Barbara MacPherson created and continues to lead a monthly Genealogy Group.

The **Strategic Planning Committee** met March 6th to review, update, and make note of objectives achieved from 2018-2023 Strategic Plan. They plan to meet quarterly and report back to the board. Updates will be posted on the Nakusp Public Library's website.

We are grateful for the continued financial support of the Village of Nakusp, Director Paul Peterson and the RDCK, and the provincial government, as well as the financial support from our many fantastic members. It is an honor to work with such dedicated staff, board and community members to create such a thriving and exceptional library!

Paula Rogers,

Chair, Nakusp Public Library Board of Trustees

Message from the Library Director

“A library outranks any other one thing a community can do to benefit its people. It is a never failing spring in the desert.” – Andrew Carnegie

I joined the Nakusp Public Library as Director in October, thus can only speak for the last quarter of the year. Yet, in my short time here, I have witnessed the central role the Library holds in the community. It is a well-loved establishment reaching a wide range of demographics, with a mandate of inclusivity. In order to complete this report I read through almost 100 years of annual reports, by doing so I got a sense for how far we have come while never losing sight of the Library’s original purpose and mission. The Library does not only aim to fulfil the educational, informational, cultural, and recreational needs of the people of Nakusp, but also provides services to patrons in many of the outlying areas which do not have their own Library or community centre, or even readily accessible internet.

As quoted in the epigraph above, 19th century devoted Library philanthropist, Andrew Carnegie, believed in the importance of free public Libraries that gave people the chance to educate and lift themselves, no matter what their origins. This continues to be true today, even more so than ever. Libraries fill gaps in formal education systems, especially in places such as Nakusp that are remote without easy access to continuing education or have a population not able to financially endure the large burden of formal continuing education. The Nakusp Public Library’s motto is “Education, Information, Recreation” and we are dedicated to giving our patrons a chance to educate themselves no matter their origins or interests.

My personal values align with a strong commitment to public service and bettering a community through collaboration. I have lived abroad and experienced the importance of community institutions, such as public Libraries, by the very lack of such a support system in many cultures. Without access to education or public institutions such as a public Library, individuals will forever be trapped in their station of life as there are no accessible services to allow for personal advancement. In this way, I know first-hand the truth that accessible public libraries are essential to a community. Through my experiences my passion for the public sector and community outreach has only deepened, particularly in regards to information literacy.

The community of Nakusp and surrounding area is growing and changing. Many young families and new retirees are moving to the area, drawn by the quality of life provided in the Kootenays. In 2018 we added 191 new patrons, and this increase is certainly evident in our well attended programming such as Mother Goose. These newcomers are all bringing with them new ideas and vibrancy and it is the Library’s job to adapt along with them. Going forward the Library has a strong commitment to meeting the ever changing needs of our ever changing community, through education, information, and recreation. I am excited by all that is possible at the Nakusp Public Library!

Jackie Barber

Library Director (October 2018 to present)

“You provide a great service for your community + us visitors. Thank you.”

– Claudette, Lethbridge, AB

“The most important asset of any library goes home at night – the library staff.” Timothy Healy

The Nakusp Public Library experienced much change in 2018, particularly in regards to staffing. A new



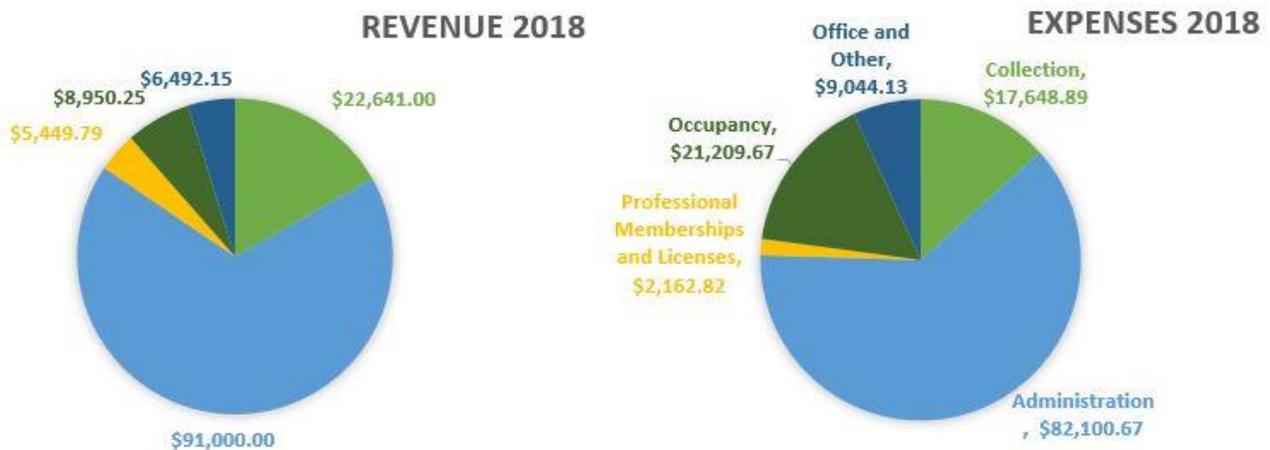
Director, Jackie, arrived in the last quarter of the year, making her the 16th Director in the Library's 98 years of operation. While some staff left to pursue other careers, there remained important consistencies. Specifically, the former Director, Susan, transitioned to part-time Librarian and many of the long-standing volunteers and substitute staff continue to be involved with the Library. Regardless of any changes, the Nakusp Public Library remains a steadfast force in the community. Special thanks to all FOL, Board Members, and volunteers (past and present) without whom the Library would not operate!

Left: Cindy Schroff, Jackie Barber, Susan Rogers, and Sandy Watt at the Volunteer Appreciation Tea December, 2018

“The Library has been a wonderful resource for me for almost 30 years. Thanks for the great volunteers + staff who work here!” - Helen David, Hills BC

Financials

The Nakusp Public Library is generously supported by funding from the Village of Nakusp, a portion of Area K, the British Columbia Ministry of Education, the Kootenay Library Federation, donations, and fundraising endeavors. Many thanks to all those who continue to support to ensure the Library maintains its open hours and high-quality services. Once again, a special thank you to all the reliable volunteers each with a strong commitment to the Library and always bringing positive energy. In 2018 volunteers contributed 320 hours of service to the Library.

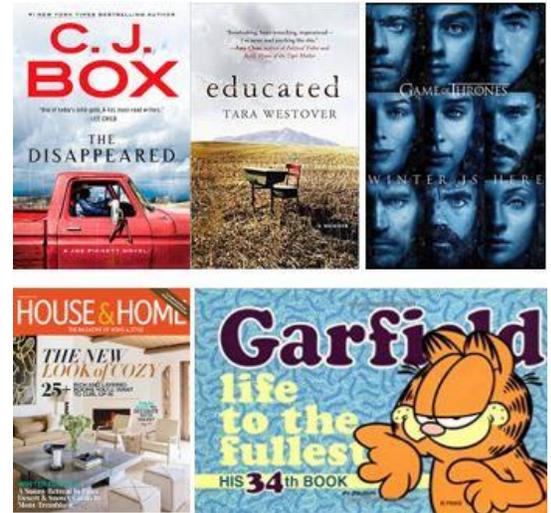


Collection and Circulation Statistics

Number of new items added in 2018 **1,344**
 Total number of items in physical collection **23,729**

Most Popular Items in 2018

| | | |
|----------------------|--------------------------------------|---------------|
| Adult Fiction | <i>The Disappeared</i> | C.J. Box |
| Non-Fiction | <i>Educated: a Memoir</i> | Tara Westover |
| Juvenile | <i>Garfield: life to the fullest</i> | Jim Davis |
| DVD | <i>Games of Thrones: season 7</i> | |
| Magazine | <i>Canadian House & Home</i> | |



Circulation numbers

| | 2018 | 2017 |
|------------------|---------------|---------------|
| Adult | 12,939 | 13,738 |
| Juvenile | 6,994 | 4,795 |
| Audio | 436 | 415 |
| DVD/Video | 8,968 | 8,355 |
| E-items | 4,873 | 4,728 |
| TOTAL | 32,210 | 32,031 |

The most significant change in the 2018 statistics compared to 2017 is the increase in juvenile circulation, a wonderful sign. Due in part to the increase in new local families with young children. Moreover, there has been collaboration with some of the teachers from Nakusp Elementary School who regularly bring their classes to the Library.

Lending and sharing books with other BC Libraries

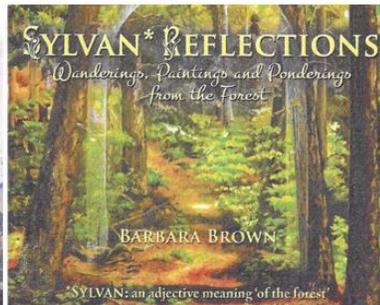
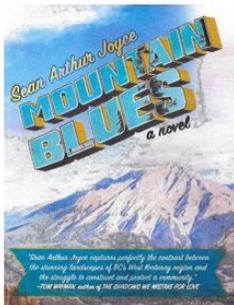
| | 2018 | 2017 |
|---|------|------|
| InterLibrary Loan (Outlook) sent | 519 | 559 |
| InterLibrary Loan (Outlook) received | 208 | 422 |
| InterLibrary Connect sent | 1729 | 1719 |
| InterLibrary Connect received | 1450 | 1471 |

Mid-year 2018 the statistics show a drop in the number of books requested by our patrons through the InterLibrary Loan (ILL) platform. At first we were pleased with this as we had been encouraging patrons to use the more up-to-date and user friendly InterLibrary Connect (ILC) and were expecting the ILC numbers to increase. Yet this was not reflected in the statistics, and we are thus unsure of the reason in this drop. Regardless, the Library staff continue to be busy with all the InterLibrary mail, each of these items is required to be processed and packaged two times which adds up to considerable personnel hours. Regardless, the BC wide sharing of material is a popular service and one that is beneficial for our community (as well as the Library Budget and space constraints).

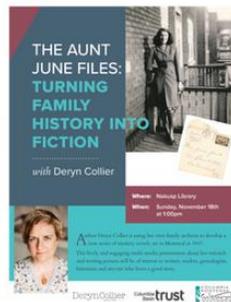
Event Highlights

"PB+J Jam Session. Inspiring. LOUD. Fun. Thank you for opening the Library for an out-of-the-box collaborative. Community spirit shining ♥" - anonymous

The Library hosted 112 events in 2018 with a total attendance of 667 adults and 447 children. The programming catered to a wide and diverse patron base, from the well-attended Summer Reading Club, to weekly Mother Goose sing-alongs, monthly Genealogy meetings and Book Discussions, and even an ongoing collaboration with a local band to whom the Library provides their venue for weekly jam practices! Going forward we are dedicated to continuing with such community connections.



There were four local author readings spread throughout the year. Arthur Joyce released his novel *Mountain Blues*, Barbara Brown presented an art show and launched her book *Sylvan Reflection*, Sinixt storytellers and authors Marilyn James and Taress Alexis read from *Not Extinct: keeping the Sinixt way*, and finally author Deryn Collier gave a talk on her research and writing process.



In November the Library held their first Poetry Night since 2015. With 15 presenters (including the brand new Director, pictured right) and 53 attendees it was a great success! The



event was held in loving memory of John Perkins who was an active Library patron, volunteer, and participant in past Poetry events. The Library's second wine raffle fundraiser culminated at the event and raised over \$500 for the Library.



After considerable planning, Susan installed a Little Free Library, located outside the Spectrum Business Center on Broadway Street, accessible from the Broadway Deli's patio. Little Free Library is a non-profit organization with an aim to inspire a love of reading, build community, and spark creativity by fostering neighbourhood book exchanges, all of which strongly aligns with the mandate of the Nakusp Public Library! Locals and visitors are now able to borrow and share books even when the Library is closed.



“This is the Most beautiful library I have ever had the pleasure of visiting, really! Staff is so helpful and friendly. The setting is calm and bright on any day of weather. What a treasure. Thank you!”
– Nicole, newly of Nakusp.

“That building is awesome!” – Louis and Fernando, Brazil

“Ancient stories, knowledge all at fingertips. Reminders at hand. Thank God for Libraries” John Stendy

